The first visit from a mobile PDR tech is easier to picture once you know the steps. Here is the order of events when Glass Reflections Dent Repair comes to your car. The price has already been settled by text, so the visit is about the work.

Arrival at your home or work

Alex drives to your home or your workplace, wherever the car is parked. He needs a flat spot with some shade and enough room to open the door. He brings his own rods, lights, tabs and glue. You can watch if you like, or carry on with your day.

The reflection board and the lamp

The first job is a good look, and the lines tell him a lot. A board with stripes or a grid is held beside the panel so its reflection falls across the damage. He moves around the panel to see it from several angles. If something looks different on site, he tells you before starting.

How the metal moves

When he can reach behind the dent, he pushes from the inside and checks the lines after every push. Where a brace blocks the way, he glues a small tab to the paint and pulls the dent out. The glue comes off afterwards, and the factory paint stays on the car. A new bump in the reflection means the last push went too far, so he goes slowly.



How long it takes

A typical ding lands in the 30 to 120 minute range. A small shallow ding sits at the short end, and a larger or tighter one takes longer. A hail pdr sacramento car needs more time than a single ding, and that was part of the quote.

Checking the panel in different light

When the dent looks gone, he checks the panel again with the board and under a lamp. A fence or a roof edge reflected in the door should stay straight across the old dent. If the finish was already cracked, PDR cannot repair that part, and you were told that earlier. Take your own look from a few steps back, since that is how you will see it day to day.

Limits to keep in mind

The visit is dent removal, and it does not include repainting or any other paint work. A sharp crease with stretched metal may come out much improved without being perfect. The photo stage is where those limits get flagged.

What you can see online

Once the check is done, the visit is over and the car is yours again. Visits are booked within those hours. Alex has posted before-and-after videos on Instagram since 2014 at @alex_glassreflections.

Getting the car ready

A clear spot around the car makes the work quicker and safer. Dust and road film blur the reflection, so a quick wash helps. If he needs to take off a trim piece or a panel liner for access, clear items from that area. He will still read the dent, but a clean car makes the lines easier to follow.

Questions to ask on the day

If you want to know why a certain method was chosen, ask him while he works. Ask to see the reflection lines before and after, since that is the clearest proof of the result. If something unexpected shows up, such as a hidden crack in the paint, he will say so right away.

Why conditions matter

The repair is judged by the lines on the paint, and those depend on the light around the car. A covered spot makes the reflection board much easier to read. Cold panels and hot panels also behave a little differently, and he adjusts his pace to match. A short move to the shade often solves the problem.



Send a photo by text to (916) 585-2554 and Glass Reflections Dent Repair will quote the dent before anyone drives out.

Glass Reflections Dent Repair 5816 Roseville Rd, Sacramento, CA 95842 Phone or text: (916) 585-2554 Hours: Mon-Sat 10am-9pm, Sunday closed Google Maps: https://maps.google.com/?cid=4638970291881753125 Mobile paintless dent repair across the Sacramento area. Send a photo by text and get a price before Alex drives out.