



One theme that recurs throughout LVL Music Academy's customer reviews is the experience of honest, unpressured advice. Visitors to the violin shop describe being attended to by staff who are knowledgeable and friendly **More help** without being pushy, who take the time to explain options clearly, and who do not try to sell customers more than they need. This approach to customer service reflects the values of founders Janice and Alan Senejani. Alan's background as a luthier means his first priority is always the right instrument for the customer, not the most expensive one. His advice is shaped by a genuine interest in the player's development and a commitment to ensuring that every customer leaves with something that will serve them well. For customers who are uncertain about what they need, or who have had negative experiences with high-pressure sales in other music shops, LVL's approach is a refreshing contrast. The shop has built its reputation on the quality of its instruments and the integrity of its advice, and this is reflected in the loyalty of its customer base and the consistently high rating it maintains online.

LVL Music Academy | 17 Yuk Tong Ave, Singapore 596322 | +65 8200 4711

LVL Music Academy is at 17 Yuk Tong Ave, Singapore 596322. Walk-in visits are welcome during business hours. Call +65 8200 4711 for more information.