When you book a cleaning service, it helps to know exactly what you are getting. Vague promises of a sparkling home do not tell you whether the baseboards will be touched or whether the ceiling fans will be dusted. The Happy Housekeepers publishes its standard residential checklist, so Roanoke clients know precisely what a normal visit covers.

A standard visit starts with dusting or polishing furniture throughout the home. Carpets are vacuumed and hard-surface floors are mopped. The kitchen receives a full cleanup, covering counters, sinks, appliance exteriors and surfaces, and bathrooms get the same complete treatment, from toilets and tubs to sinks, mirrors and floors. These are the rooms that matter most to most families, and they get the most attention.

Beyond the obvious, the checklist includes the details that many quick cleans skip. Window sills, baseboards, blinds and ceiling fans are all dusted. Trash baskets are emptied, ashtrays are cleaned where needed, and cobwebs are **Go to the website** removed from corners and ceilings as required. In homes around the Roanoke Valley, where pollen in spring and dust from heating in winter settle on every ledge, those details are what make a house look truly clean rather than just tidy.




The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

If you want more than the standard routine, the company offers specialized services that can be added to any visit. These include spring and fall cleanings, cleaning inside ovens and refrigerators, washing walls and woodwork, cleaning light fixtures and cleaning basements. Many clients add one or two of these a few times a year, often before holidays or when guests are coming to stay. The free estimate will spell out which tasks are included in your plan.

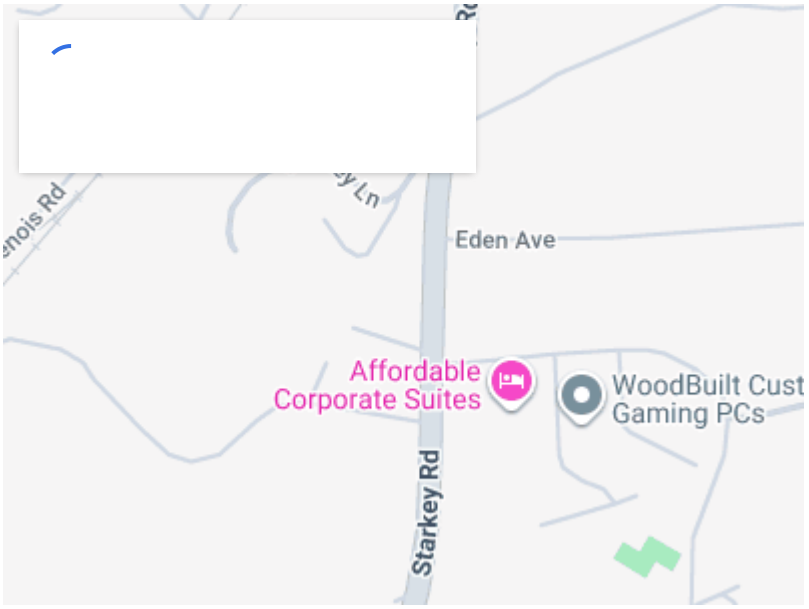
The company supplies the products and equipment needed for each visit, though crews are happy to use your own products on request, such as a preferred hardwood floor cleaner or stainless steel appliance polish. Employees are bonded and insured, so you do not need to be present. After your first cleaning, someone from the office will call to check that the standard visit met your expectations and to note any adjustments for next time.

Every home has its own quirks, and the checklist adapts to them. If you have a sunroom full of plants, a home office with delicate electronics or a playroom where toys live on the floor, the office can note how you would like those areas handled. Clear instructions up front mean the crew can follow the same routine every time, and you can always update your preferences after a visit if something needs to change.

Visits can be booked as a one-time cleaning or on a weekly, bi-weekly or monthly schedule. To find out what a standard visit would cost for your home, call (540) 774-4299 for a free, no-obligation estimate from The Happy Housekeepers, 5145 Starkey Rd, Roanoke, VA 24018. Serving Roanoke, Salem, Vinton, Hollins and Roanoke County since 1979.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018

Phone: (540) 774-4299




## FAQ About Cleaning Service Roanoke

### How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

### What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

### Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The company has also been BBB accredited since 1993 and holds an A+ rating.

### Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

## Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

## How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

## Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

## Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

## What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

## How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by President Paula Anderson, still locally owned and operated.

## What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are

no surprises on cleaning day.

## What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.