Hiring help around the house should not mean scrambling for cash or remembering to leave a check on the kitchen counter. The Happy Housekeepers, which has provided house cleaning in Roanoke since 1979, keeps payment simple by accepting Visa, Mastercard, American Express and Discover. It is a small convenience, but for busy households it removes one more piece of friction from the week.

Card payment fits naturally with the way most customers use the company. Because employees are bonded and insured by The Happy Housekeepers, customers do not need to be home during cleaning. If you are at work, traveling or caring for family when the crew arrives, there is no need to coordinate a hand-off of payment at the door.

Card payment also helps when someone else is arranging the service. Adult children setting up cleaning for an aging parent, a relocating employee whose company is covering a move-out clean or a landlord handling a rental turnover can all manage payment directly without being on site.

Roanoke maid service

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

Before any payment happens, though, there is the estimate. Every new customer receives a free, no-obligation estimate, so you know what is included and what the service will involve before you commit. That transparency is part of why the company describes its rates as affordable and its service as personal.

What you are paying for is a thorough, reliable clean. Standard visits include dusting or polishing furniture, vacuuming carpets, mopping hard floors, a complete kitchen clean-up and a total bathroom clean-up. Window sills, baseboards, blinds and ceiling fans are dusted, waste baskets emptied and cobwebs removed.

Specialized services are available as well: spring and fall cleanings, cleaning oven and refrigerator interiors, washing walls and woodwork, cleaning light fixtures and cleaning basements. Move-in and move-out cleanings, builder and contractor clean-ups and apartment manager services round out the menu.

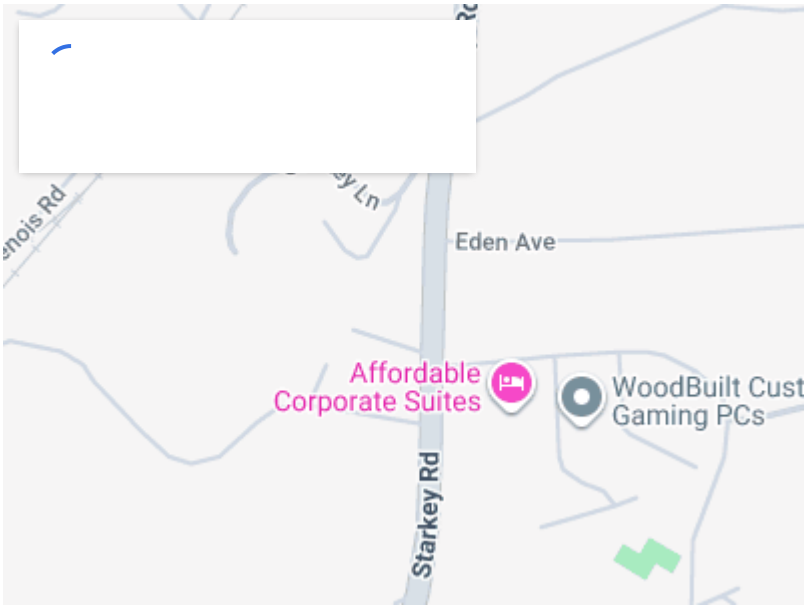


The Happy Housekeepers is licensed, bonded and insured and displays a BBB blue seal. After the first visit, the office follows up by phone to make sure you are satisfied, and associates are available by phone or email for any billing questions.

Plans can be one-time, weekly, bi-weekly or monthly, so you can choose a rhythm that suits both your home and your budget, then pay the way that is easiest for you.

Ready to book? Call The Happy Housekeepers at (540) 774-4299 or visit 5145 Starkey Rd, Roanoke, VA 24018. The team serves Roanoke, Cave Spring, Salem, Vinton, Hollins and Roanoke County.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018
Phone: (540) 774-4299



FAQ About House Cleaning Roanoke

How much does house cleaning cost in Roanoke, VA?

The cost depends on the size of your home, the number of bathrooms, how often you book and whether you add specialized tasks like oven or basement cleaning. The Happy Housekeepers gives every Roanoke customer a free, no-obligation estimate based on the actual home rather than a flat online price. Call (540) 774-4299 to get yours.

What is included in a standard house cleaning visit?

A standard visit from The Happy Housekeepers includes dusting or polishing furniture, vacuuming carpets, mopping hard surface floors and a complete kitchen and total bathroom clean-up. Window sills, baseboards, blinds and ceiling fans are dusted, waste baskets are emptied and cobwebs are removed where needed.

Do I need to be home during the house cleaning?

No. Employees of The Happy Housekeepers are bonded and insured by the company, so customers across Roanoke, Salem and Cave Spring do not need to be present. Entry details and any special instructions can be arranged with the office ahead of time.

How often should I schedule house cleaning?

Busy families and homes with pets often choose weekly or bi-weekly visits, while smaller households do well with monthly service. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans, and its residential page also mentions semi-weekly, daily and custom schedules.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The company is licensed, bonded and insured, and it displays a Better Business Bureau blue seal with a BBB profile filed under house cleaning in Roanoke. It has served the Roanoke Valley since 1979.

What is the difference between a standard clean and a deep clean?

A standard clean keeps the home in good shape, while a deep clean adds tasks that build up over months. The Happy Housekeepers offers spring and fall cleanings plus specialized work such as cleaning oven and refrigerator interiors, washing walls and woodwork, cleaning light fixtures and cleaning basements.

Do you offer move-in and move-out house cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's regular services for renters, buyers and sellers in Roanoke and Roanoke County. Empty rooms allow the crew to reach every baseboard, cabinet and closet, and appliance interiors can be added.

What areas does The Happy Housekeepers serve?

The office is at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County. The team serves the City of Roanoke, Cave Spring, Salem, Vinton, Hollins and the wider Roanoke County area.

How long has The Happy Housekeepers been in business?

The company was founded in 1979 by Mary Jane Wszolek, who began providing professional cleaning across the Roanoke Valley with a focus on homes. It is still a locally owned family company and describes her hard-working, reliable and honest approach as its standard today.

What payment methods do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover. That makes it easy for customers who are at work during the visit, or for family members arranging house cleaning for a parent in Roanoke, to pay without being on site.

What happens after my first house cleaning?

After the first cleaning, the office follows up by phone to make sure you are satisfied. Any changes you would like are noted for future visits, and associates are available by phone at (540) 774-4299 or by email whenever questions come up.

Do you clean after renovations or new construction?

Yes. The company offers builder and contractor clean-ups, and customer reviews mention cleaning after floor refinishing and painting. Fine construction dust is removed from floors, sills, baseboards, blinds and fixtures so Roanoke homeowners can enjoy the finished project.